



# CANADA COUNCIL FOR THE ARTS

## SECURING PAST, PRESENT AND FUTURE WITH SYMMETRY™

The Canada Council for the Arts is a federal, arm's-length crown corporation created to foster and promote the study, enjoyment and the production of works in the arts.

The Canada Council offers a broad range of grants and services to professional Canadian artists and arts organizations in music, theatre, writing and publishing, visual arts, dance, media arts and integrated (multidisciplinary) arts. It raises public awareness of the arts through its communications, research and arts promotion activities.

The Canada Council Art Bank contains some 18,000 works of contemporary Canadian art that are rented to the public and private sectors. It is governed by an 11-member Board appointed by the Governor in Council for fixed terms. The Canada Council relies heavily on the advice of artists and arts professionals from all parts of Canada and works in close co-operation with federal, provincial and municipal cultural agencies and departments.

The Canada Council is located in a high rise building in downtown Ottawa and occupies four floors. Once the doors opened, the council was left exposed with no additional security.

Vulnerable to theft, the council decided it was time to take matters into their own hands and install a security management system that would meet their needs. They chose Reliance-Protectron (RP) to install G4S Technology's Symmetry Professional Security Management System.

Reliance-Protectron offered the best technical solution and value for the cost and won the tender.

An independent Integral DVR with 17 of Pelco's ICS150 Series Camclosure Camera System provides an added layer of security.

The in-dome design provided an aesthetically pleasing solution and is vandal resistant

In addition to having an on-site security staff provided by the main building, lobby doors are monitored by Reliance-Protectron. When an alarm sounds, it alerts RP's central office. RP contacts one of the designated employees who notify the building's security guard on duty. The guard investigates the alarm and then decides whether or not to call the police.

"Reliance-Protectron and the Canada Council security staff work closely together to provide 24/7 security," said Denis Vaillancourt, Commercial & Industrial Sales, Reliance Protectron.

Proximity cards open approximately 30 readers on four floors. Every employee is entered into Symmetry when they receive their card and expected to bring and carry their card around every day.

The council utilizes the report feature of Symmetry to monitor where employees have been throughout the building. Each day an administrative services employee reviews this report to see if there were any abnormal incidents the previous day. The report is a proactive tool to track strange behavior if something is suspicious.

All visitors are required to enter the Canada Council for the Arts through the 12<sup>th</sup> floor reception area only. Once a visitor checks in, the employee they are meeting with comes to the reception area and escorts the visitor to the proper area or floor of the building.

If an unfamiliar person is walking through the council floors, employees are encouraged to ask questions and if necessary, escort the visitor to the 12<sup>th</sup> floor reception area. All contractors should be equipped with proper credentials; if they are not, they will be provided a badge immediately upon verification.



"Creating a partnership to ensure 24 / 7 security"

Headquartered in Montreal, Quebec, Reliance Protectron Security Services is one of Canada's largest security monitoring and installation companies. It employs over 625 qualified professionals who specialize in the selling, installing, servicing and monitoring of electronic security systems for 200,000 residential, commercial, industrial and wholesale subscribers nationwide.

#### About G4S Technology

G4S Technology is part of G4S plc, the world's leading international security solutions group.

G4S Technology provides fully integrated building security systems throughout the world, protecting everything from small offices and schools to large multi-national organisations and high security Government facilities. G4S Technology has been providing unified security solutions for over 30 years, delivering 30,000 systems across 80 countries, to mitigate risk and protect staff, premises and assets.



**G4S Technology**

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