



CAMBRIDGESHIRE COUNTY COUNCIL RELATIONSHIP CONTINUES AS G4S TECHNOLOGY EXTEND THE SYSTEM

Cambridgeshire County Council has the responsibility for education, social services, highways, fire and rescue services, libraries, waste disposal and planning across this area of the UK. Covering over 1000 square miles Cambridgeshire has a population of over half a million residents and is home to one of the country's most prestigious universities.

G4S Technology began their relationship with Cambridgeshire County Council in May 1994, after being chosen to provide access control and security solutions to the local authority at their historical Shire Hall premises.

Since this initial installation G4S Technology has gone on to work with Cambridge County Council on many more projects. The most recent being the installation of the Symmetry™ Access Control solution across a further 19 Council owned sites, spanning the county including St Ives, Huntingdon, Bar Hill, as well as the city of Cambridge itself.

Two of the facilities in Cambridge and one in Huntingdon also required a CCTV camera system to be included in the solution. This was made easy by the flexibility of the Symmetry Security Management System (SMS), which is designed to allow the integration of many different applications including alarm monitoring and visitor management, in addition to access control and CCTV.

One of the biggest challenges presented by the project was that Cambridgeshire County Council wanted to implement new contactless smart card readers, while retaining the existing magnetic stripe cards for some staff. The complexity of the solution has, at times, made meeting this criteria a challenge for the G4S Technology team, but working in

partnership with the staff at Cambridgeshire County Council, these issues have been overcome by implementing a combined ID card for all staff to use, that has a magnetic stripe function together with a smart card chip.

The flexibility of the Symmetry SMS has opened up a number of possibilities across the 19 buildings that now use the system. For example, Scott House, a four storey building, was intended to have two floors for the local authority's usage, while the others were let out to third parties. This required a solution that allowed different parts of the building to be isolated at different times, depending on who was located on each floor. Symmetry SMS has made this a straightforward process.

"Our needs are always evolving and the G4S Technology engineers are good at finding solutions to new problems then suggesting what options are available to use", said Angela Bucksey, the Head of Business Support and Facilities Management for Cambridgeshire County Council.

In order to get the most out of their security solution, the key staff at Cambridgeshire County Council received a workshop on the system delivered by the dedicated G4S Technology training team. G4S Technology encourage clients to take advantage of the workshop sessions to fully understand all the applications within their onsite system and how to utilise the solutions for maximum benefit.

With a number of systems across different sites, Cambridgeshire County Council demanded a high level of service and support. The close relationship G4S Technology maintains with Cambridgeshire County Council



"The engineers are good at finding solutions as our needs evolve"

demanded a high level of service and support. The close relationship G4S Technology maintains with Cambridgeshire County Council reflects the ongoing commitment to ensuring all security requirements are well looked after and operating at optimum levels.

In conclusion, Mrs Bucksey, said, "The re-implementation was much easier than other non-security installations that have taken place and the service side has been great".

About G4S Technology

G4S Technology is part of G4S plc, the world's leading international security solutions group.

G4S Technology designs, manufactures, installs and maintains fully integrated building security systems, protecting everything from small offices and schools to large multi-national organisations and high security Government facilities. G4S Technology has been providing unified security solutions for over 30 years, delivering 30,000 systems across 80 countries, to mitigate risk and protect staff, premises and assets.



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