



MAMAS & PAPAS ENSURING STAFF GET THE MOST OUT OF THEIR BREAK TIMES

When leading nursery retailer Mamas & Papas opened its own continental café at its head office in Huddersfield, it looked to the simplicity and convenience of a GiroVend cashless system payment system from G4S Technology.

With over 500 members of staff working at its offices, Mamas & Papas had to have a solution that reduced waiting times and increased security for its customers – which would also integrate seamlessly with its existing access control system.

Mamas & Papas looked to the GiroVend track record of providing proven integrated cashless solutions, which combined sophisticated features with a simple to use operating system. Richard Sychalski, director of operations at Mamas & Papas, said, “When researching a product that could provide a cashless system, we also took the need for access control around the business and purposely looked for a system that could offer both in one format.”

The system now in place at Mamas & Papas combines the access control and cashless payment on a single card, fully integrated with the existing system.

Another key benefit was the reporting system offered by the GiroVend cashless system, which offers full transaction and audit trail facilities. This feature is essential to help the catering team to keep an accurate record of all food items sold in the café, which is beneficial in terms of effective stock management leading to reductions in wastage.

Richard Sychalski said, “We now have the capacity to choose reporting functions which has greatly assisted us with purchasing auditing, budgeting and a loyalty scheme.”

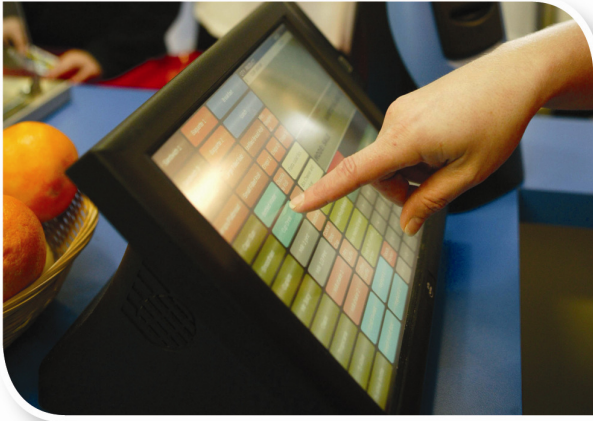
The bespoke package was completed by the customisation of all units to carry the Mamas & Papas corporate identity, reflecting the company’s design conscious image as a premium brand in its marketplace.

Richard Sychalski said, “From the start it was apparent that GiroVend could tailor the product to suit our needs, writing all the software, managing the project and facilitating an excellent training package.”

“GiroVend have provided a great service for Mamas & Papas, resulting in a quick efficient system that caters for all our individual needs.”

Gary Heath from G4S Technology, said, “Reduced queue times and increasing flow rate through cashier points are just two reasons why companies are now looking to cashless solutions to improve operations.”

“The wider benefits for business can result in considerable cost savings and improvements in the quality of the service. The work completed at Mamas & Papas is also a great example of how our systems can be integrated into and modified to suit our client’s individual needs.”



"We have a quick & efficient system that caters to our needs"

About G4S Technology

G4S Technology is part of G4S plc, the world's leading international security solutions group.

G4S Technology designs, manufactures, installs and maintains fully integrated building security and cashless payment systems. G4S Technology has been providing unified solutions for over 30 years, delivering 30,000 systems across 80 countries, to mitigate risk and protect staff, premises and assets.

GiroVend is a market leading cashless catering solution with over 25 years' proven experience across a diverse range of sectors, including Financial Services, Retail, Commerce, and Education.



G4S Technology

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